

# Bowers Unit 2 Technology ParkColindeep Lane London , NW9 6BX Recognised body 47468

**Agreement Date: 26 September 2025** 

# **Decision - Agreement**

Outcome: Regulatory settlement agreement

Outcome date: 26 September 2025

Published date: 7 October 2025

# Firm details

No detail provided:

# **Outcome details**

This outcome was reached by agreement.

## Reasons/basis

## 1. Agreed outcome

- 1.1 Bowers (the firm), a recognised body, agrees to the following outcome to the investigation of its conduct by the Solicitors Regulation Authority (SRA):
  - a. it is fined £4,808,
  - b. to the publication of this agreement, and
  - c. it will pay the costs of the investigation of £600.

## 2. Summary of Facts

- 2.1 We carried out an investigation into the firm following a desk-based review by our AML Proactive Supervision Team.
- 2.2 Our inspection and subsequent investigation identified areas of concern in relation to the firm's compliance with The Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017 (MLRs 2017), the SRA Principles 2011, and the SRA Code of Conduct 2011, the SRA Principles [2019], and the SRA Code of Conduct for Firms [2019].

#### **Client and Matter Risk Assessments**

- 2.3 On eight files, the firm the firm failed to maintain records of its client and matter risk assessment (CMRA). Therefore, the firm was unable to demonstrate:
  - a. the extent of the measures it had taken to satisfy the requirements were appropriate as per Regulation 28(16) of the MLRs 2017, and
  - b. that the firm was monitoring and managing compliance with, and the internal communication of, its AML policies, controls, and procedures, in accordance with Regulation 19(3)(e) of the MLRs 2017.

### 3. Admissions

3.1 The firm admits, and the SRA accepts, that by failing to comply with the MLRs 2017:

To the extent that the conduct took place on or before 24 November 2019 (when the SRA Handbook 2011 was in force) it failed to achieve or breached:

- a. Outcome 7.5 of the SRA Code of Conduct 2011 which states you must comply with legislation applicable to your business, including anti-money laundering and data protection legislation
- b. Principle 6 of the SRA Principles 2011 which states you must behave in a way that maintains the trust the public places in you and in the provision of legal services.
- c. Principle 8 of the SRA Principles 2011 which states you must run your business or carry out your role in the business effectively and in accordance with proper governance and sound financial and risk management principles.

To the extent that the conduct took place from 25 November onwards (when the SRA Standards and Regulations came into force) it breached:

- a. Principle 2 of the SRA Principles [2019] which states you act in a way that upholds public trust and confidence in the solicitors' profession and in legal services provided by authorised persons.
- b. Paragraph 2.1(a) of the SRA Code of Conduct for Firms [2019] which states you have effective governance structures, arrangements, systems, and controls in place that ensure you comply with all the SRA's regulatory arrangements, as well as with other regulatory and legislative requirements, which apply to you.
- c. Paragraph 3.1 of the SRA Code of Conduct for Firms [2019] which states that you keep up to date with and follow the law and regulation governing the way you work.

# 4. Why a fine is an appropriate outcome

- 4.1 The SRA's Enforcement Strategy sets out its approach to the use of its enforcement powers where there has been a failure to meet its standards or requirements.
- 4.2 When considering the appropriate sanctions and controls in this matter, the SRA has considered the admissions made by the firm and the following mitigation:
  - a. the firm has taken steps to rectify its failings and reviewed and amended its AML control environment and, in doing so, is now compliant with the MLRs 2017,
  - b. the firm has cooperated with the AML Proactive Supervision and AML Investigation teams, and
  - c. the firm has admitted the breaches listed above at the earliest opportunity.
- 4.3 The SRA considers that a fine is the appropriate outcome because:
  - a. the conduct showed a disregard towards statutory and regulatory obligations and had the potential to cause harm by failing to have a compliant AML control environment in place, which left the firm susceptible to money laundering (and/or terrorist financing),
  - b. it was incumbent on the firm to meet the requirements set out in the MLRs 2017. The firm failed to do so. The public would expect a firm of solicitors to comply with its legal and regulatory obligations, and
  - c. the agreed outcome is a proportionate outcome to the public interest because it creates a credible deterrent to others. The issuing of a sanction signifies the risk to the public, and the legal sector, which arises when solicitors do not comply with AML legislation and their professional regulatory rules.
- 4.4 Rule 4.1 of the Regulatory and Disciplinary Procedure Rules states that a financial penalty may be appropriate to maintain professional standards and uphold public confidence in the solicitors' profession and in the legal services provided by authorised persons. There is nothing within this Agreement with conflict with Rule 4.1 of the Regulatory and Disciplinary Rules and on that basis, a financial penalty is appropriate.

## 5. Amount of the fine

- 5.1 The amount of the fine has been calculated in line with the SRA's published guidance on its approach to setting an appropriate financial penalty (the Guidance).
- 5.2 We have assessed the nature of conduct in this matter as more serious (score of three). This is because we consider that the firms conduct continued after it was known to be improper. There has been a requirement to record CMRAs in place since the MLRs 2017 came into force on 26 June 2017. The inspection by our AML Proactive Supervision

team highlighted that CMRAs were not being appropriately recorded on client files.

- 5.3 The impact of the harm or risk of harm is assessed as being low (score of two). The nature of conveyancing (which forms approximately one quarter of the firms in-scope work) is considered high-risk, owing to the risk of abuse of the system by criminals. However, we note there is no evidence of any direct loss to clients or actual harm caused because of the firm's failure to record its assessment of risk in CMRAs.
- 5.4 The 'nature' of the conduct and the 'impact of harm or risk of harm' added together gives a score of five. This places the penalty in Band 'B,' as directed by the Guidance.
- 5.5 We and the firm agree a financial penalty in the middle of the band. This is because the firm has introduced a new CMRA process and documented a CMRA on all live in-scope files. However, the failure to record CMRAs formed a pattern of misconduct. There is minimal risk of repeated breaches by the firm.
- 5.6 Based on the evidence the firm has provided of its annual domestic turnover; this results in a basic penalty of £5,342.
- 5.7 The SRA considers that the basic penalty should be reduced to £4,808. This reduction reflects the mitigation set out in paragraph 4.2 above.
- 5.8 The firm does not appear to have made any financial gain, or received any other benefit, because of its conduct. Therefore, no adjustment is necessary, and the financial penalty is £4,808.

## 6. Publication

- 6.1 Rule 9.2 of the SRA Regulatory and Disciplinary Procedure Rules states that any decision under Rule 3.1 or 3.2, including a Financial Penalty, shall be published unless the circumstances outweigh the public interest in publication.
- 6.2 The SRA considers it appropriate that this agreement is published as there are no circumstances that outweigh the public interest in publication, and it is in the interest of transparency in the regulatory and disciplinary process.

## 7. Acting in a way which is inconsistent with this agreement

- 7.1 The firm agrees that it will not deny the admissions made in this agreement or act in any way which is inconsistent with it.
- 7.2 If the firm denies the admissions, or acts in a way which is inconsistent with this agreement, the conduct which is subject to this

agreement may be considered further by the SRA. That may result in a disciplinary outcome or a referral to the Solicitors Disciplinary Tribunal on the original facts and allegations.

7.3 Acting in a way which is inconsistent with this agreement may also constitute a separate breach of principles 2 and 5 of the Principles and paragraph 3.2 of the Code of Conduct for Firms.

## 8. Costs

8.1 The firm agrees to pay the costs of the SRA's investigation in the sum of £600. Such costs are due within 28 days of a statement of costs due being issued by the SRA.

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