

## mySRA update

### **Service advisory: Downloadable documents temporarily unavailable**

07 May 2025

Due to an ongoing technical issue, some downloadable documents that are normally available to mySRA users are not currently available to download.

We are working to resolve the issue as soon as possible.

If you urgently need a copy of a document that you would normally access by downloading it from mySRA, please [contact us](https://media.sra.org.uk/home/contact-us/) [\[https://media.sra.org.uk/home/contact-us/\]](https://media.sra.org.uk/home/contact-us/).